



# JrnyOn Platform Terms of Use

**Last Updated:** [10 March 2026]

These Terms of Use (“Terms”) govern your access to and use of the JrnyOn website, platform, and related services (collectively referred to as the “**Platform**”).

The Platform is operated by **JrnyOn Limited** (“**JrnyOn**,” “**we**,” “**our**,” or “**us**”), a company registered in **England and Wales** with company number **14873004**, whose registered office is at:

Flat 2, Saffron House  
43 Camborne Road  
Sutton, SM2 6RF  
United Kingdom

By accessing or using the Platform, including creating an account, browsing journeys, or interacting with features of the Platform, you agree to be bound by these Terms.

If you do not agree with these Terms, you should not use the Platform.

These Terms govern **platform usage only**. If you book a journey through JrnyOn, additional **Booking Terms & Conditions** will apply.

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## 1. About JrnyOn

JrnyOn is a platform that enables travellers to discover curated travel experiences around the world.

These experiences may be designed by:

- JrnyOn’s internal team
- Creators, experts, or community leaders known as **Maestros**
- Partner organisations or destination specialists

The Platform allows users to:

- Discover curated travel experiences
  - Explore Maestro profiles and journeys
  - Register accounts and manage bookings
  - Receive updates, newsletters, and trip announcements
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## 2. Eligibility

By using the Platform, you confirm that:

- You are at least **18 years old**, or
- You are using the Platform under the supervision of a parent or legal guardian.

You agree to provide **accurate and complete information** when creating an account.

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## 3. User Accounts

Some features of the Platform may require you to create a user account.

By creating an account, you agree that:

- The information provided is accurate and up to date
- You are responsible for maintaining the confidentiality of your account credentials
- You are responsible for all activity conducted under your account

JrnyOn reserves the right to suspend or terminate accounts that violate these Terms.

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## 4. Use of the Platform

You agree to use the Platform only for lawful purposes.

You must not:

- Use the Platform for fraudulent purposes
- Attempt to gain unauthorized access to the Platform or its systems
- Copy, scrape, reproduce, or distribute content without permission
- Interfere with the operation or security of the Platform
- Upload malicious software or harmful content

JrnyOn may restrict or terminate access for users who violate these Terms.

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## **5. Intellectual Property**

All content on the Platform, including but not limited to:

- trip descriptions
- curated itineraries
- photographs and videos
- graphics and design elements
- text, branding, and logos
- platform features and layout

is the property of JrnyOn or its licensors and is protected by intellectual property laws.

Curated journeys and itineraries displayed on the Platform are proprietary content of JrnyOn and may not be copied, reproduced, or used commercially without prior written consent.

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## **6. Role of Maestros**

Certain journeys on the Platform may be curated or hosted by creators, experts, or community leaders known as **Maestros**.

Maestros may contribute to the design, storytelling, or hosting of experiences; however, they do not act as travel operators, agents, or service providers.

All bookings, payments, and contractual obligations relating to journeys are made with **JrnyOn or its designated operating partners**, not with the Maestro.

Maestros participate as hosts, guides, or experience leaders and are not responsible for the operational delivery of travel services.

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## 7. Affiliated Companies and Local Service Providers

JrnyOn may operate journeys directly or through affiliated companies, destination management partners, or local service providers.

By booking a journey through the JrnyOn Platform, you acknowledge that certain travel services, including accommodation, transport, guiding services, and local activities, may be delivered by carefully selected third-party suppliers or affiliated companies.

While JrnyOn works with reputable partners, these service providers operate independently and may have their own terms and operational procedures.

JrnyOn shall not be liable for the acts or omissions of such third-party service providers except where required by applicable law.

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## 8. User Content and Social Media

Users may share photographs, videos, reviews, or other content relating to JrnyOn journeys.

Travellers may also share content from their journeys on social media platforms.

By tagging JrnyOn, using JrnyOn hashtags, or otherwise submitting content to JrnyOn, you grant JrnyOn a **non-exclusive, worldwide, royalty-free license** to repost, share, and use such content for marketing and promotional purposes across JrnyOn's digital channels.

Where practical, JrnyOn will credit the original creator of the content.

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## 9. Third-Party Links

The Platform may contain links to third-party websites or services.

JrnyOn does not control these websites and is not responsible for their content, policies, or practices.

Accessing third-party websites is done at your own risk.

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## 10. Platform Availability

While JrnyOn aims to keep the Platform available at all times, we do not guarantee uninterrupted access.

JrnyOn may modify, suspend, or discontinue parts of the Platform at any time.

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## 11. Limitation of Liability

To the fullest extent permitted by law, JrnyOn shall not be liable for:

- any indirect or consequential losses arising from the use of the Platform
- inaccuracies or errors in content
- interruptions or technical issues affecting the Platform

Nothing in these Terms excludes liability where it cannot legally be excluded.

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## 12. Privacy

Your use of the Platform is also governed by JrnyOn's **Privacy Policy**, which explains how personal information is collected and used.

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## 13. Changes to These Terms

JrnyOn may update these Terms from time to time.

Updated versions will be posted on the Platform and will take effect upon publication.

Your continued use of the Platform constitutes acceptance of the revised Terms.

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## 14. Governing Law

These Terms are governed by the laws of **England and Wales**.

Any disputes arising from these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

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## 15. Contact

If you have any questions regarding these Terms, please contact:

Email: [journey@jrnyon.com](mailto:journey@jrnyon.com)

Website: [www.jrnyon.com](http://www.jrnyon.com)